

# NSW National Parks and Wildlife Service Concession Card Holder Application Form

## Classification (please indicate which classification you are)

<input type="checkbox"/>	Australian Pensioner Concession Card holders (PCC)
<input type="checkbox"/>	<ul style="list-style-type: none"> <li>• Holders of a Gold Card embossed with 'EDA' or 'TPI', or</li> <li>• Gold Card holder on providing a letter from the Department of Veterans' Affairs stating that you receive a disability pension of 70% or higher, or minimum 50 impairment points.</li> </ul>

## Customer details (please ensure all details are fully completed below)

Title		First name		Surname	
Address					
City		State		Postcode	
Phone	( )	Mobile			
E-mail					

## Supporting documents (please indicate that you have provided the following, as appropriate)

<input type="checkbox"/>	I have provided clear colour copies of both sides of my valid Pensioner Concession Card or Gold Card.
<input type="checkbox"/>	<b>Gold Card holders without EDA or TPI</b> I have provided a letter from the Department of Veterans' Affairs stating that I receive a disability pension of 70% or higher, or minimum 50 impairment points.

## Agreement to terms and conditions (please read next page and sign below)

I understand and agree to abide by the NSW National Parks & Wildlife Service Concession Card terms and conditions.			
Applicant's Signature		Date	

## Submitting your application

Submit by email: [annual.passes@environment.nsw.gov.au](mailto:annual.passes@environment.nsw.gov.au) or  
 mail: National Parks Contact Centre, Locked Bag 5022, Parramatta NSW 2124.

Please allow up to one (1) month to receive your NPWS Annual Concession Pass to your postal address.

For enquiries contact 1300 072 757 (13000 PARKS).

## Office use only

Approving Office		Receiving Officer	
<input type="checkbox"/>	Concession Card status checked	<input type="checkbox"/>	Copy of supporting documentation attached
CRN / DVA		PCC expiry date	
Concession Card expiry date			

# NSW National Parks and Wildlife Service (NPWS) Concession Card Terms and Conditions

The following terms and conditions apply to the NPWS Concession Card:

1. The NPWS Concession Card remains the property of NPWS and must be surrendered to any NPWS officer on request.
2. NPWS retains the right to revoke this NPWS Concession Card at any time, before the expiration of this card, by writing to the holder at the address provided on your NPWS Concession Card application.
3. You must be travelling in the vehicle for the NPWS Concession Card to be valid. The NPWS Concession Card is not transferable or able to be used by another person for any reason. If your NPWS Concession Card is being used and you are not travelling in the vehicle at the time, the card will be confiscated and a Penalty Infringement Notice issued to the person using the NPWS Concession Card. You will not be eligible to apply for another card until any further NPWS legal action is completed.
4. You must have your valid Australian Government Pensioner Concession Card or Veteran's Card with you at all times, as you may be required to confirm your concession status.
5. The NPWS Concession Card is only valid for private use motor vehicles with up to eight (8) seats. It is not valid for taxis, buses, mini buses or motor vehicles being used for commercial purposes.
6. You must clearly display your NPWS Concession Card on the dashboard of the vehicle while you are in a fee charging park. Failure to clearly display the card so all details are clearly visible from the exterior of the vehicle may result in a Penalty Infringement Notice.
7. The NPWS Concession Card is valid until the date shown on the card, and provides vehicle entry to NSW NPWS managed lands. This pass does not include access to sites that charge a landing fee or to other fee-charging activities in national parks such as camping, museum entry, tours and events.
8. Entry to NSW NPWS managed lands may be restricted due to safety, conservation or operational requirements.
9. Failure to comply with the terms and conditions may result in a Penalty Infringement Notice being issued or/and your NPWS Concession Card being revoked.

## **Sydney Harbour National Park - Chowder Bay Precinct: Special Local Conditions**

1. The NPWS Concession Card is not valid in areas managed by the Sydney Harbour Federation Trust. Please check all local signage to ensure your vehicle is in an eligible NPWS managed area.
2. In NPWS managed areas, the NPWS Concession Card is only valid for a maximum of four (4) hours per calendar day. NPWS Concession Card holders are required to purchase a ticket at the on-site pay and display machines when visiting for a longer period. A maximum of one NPWS Concession Card can be used per motor vehicle per day.

## **Cape Byron State Conservation Area – Cape Byron Lighthouse precinct: Special Local Conditions**

1. All NPWS annual passes, and the NPWS Concession Card for eligible pensioners and veterans, are valid for a maximum one (1) hour per calendar day. NPWS Concession Card holders are required to purchase a ticket at the on-site pay and display machines when visiting for a longer period. A maximum of one NPWS Concession Card can be used per motor vehicle per day.

# NPWS Concession Card Holder Q & A

## 1. Who is eligible to apply for the NSW National Parks and Wildlife Service (NPWS) Concession Card?

- Australian Pensioner Concession Card holders (PCC)
- Holders of a Gold Card embossed with 'EDA' or 'TPI', or
- Gold Card holders on providing a letter from the Department of Veterans' Affairs stating that you receive a disability pension of 70% or higher, or minimum 50 impairment points.

## 2. Are War Widows or white card DVA Health Card holders eligible for the NPWS Concession Card?

Unfortunately, War Widows or white card DVA Health Card holders are NOT eligible for the NPWS Concession Card.

## 3. What does the NPWS Concession Card entitle me to?

The NPWS Concession Card *entitles the vehicle that you are travelling in to enter any NPWS managed land* without paying entry fees, when used in accordance with the Terms and Conditions. Other fees may apply. You must be travelling in the exempt vehicle with your Concession Card.

## 4. Am I exempt from fees if traveling if on a bus tour, in a taxi or in any vehicle being used for commercial purpose?

You are NOT excepted from fees if traveling in a vehicle being used for commercial purposes. It is also not valid if anyone is travelling in the vehicle for commercial purposes.

## 5. What is the cost of the NPWS Concession Card?

There is **NO cost** for the NPWS Concession Card.

## 6. How many passes can I apply for?

**One (1)** NPWS Concession Card per person.

## 7. Do I need supporting documents with my application?

**YES**

- **Australian Pensioner Concession Card holders** will need to supply a copy of their valid pension card – back and front (this must be sent with the application).
- **Australian Veterans** will need to supply a copy of their valid gold DVA card – back and front and Gold Card holders without with 'EDA' or 'TPI', need to supply a letter from the Veteran's Affairs Office stating a disability rate of 70% or higher (this must be sent with the application).

## 8. How do I apply for my NPWS Concession Card?

Complete the application form and attach all supporting documentation. Email the completed form and the supporting documents to [annual.passes@environment.nsw.gov.au](mailto:annual.passes@environment.nsw.gov.au) or post the form and a copy of the supporting documents to National Parks Contact Centre, Locked Bag 5022, Parramatta NSW 2124.

## 9. How long will my application take to be processed?

NPWS Concession Cards will only be issued once the completed application form and all supporting documentation is submitted. If you submit via email to [annual.passes@environment.nsw.gov.au](mailto:annual.passes@environment.nsw.gov.au) please allow up to 30 days to receive your concession card. A confirmation email will be sent on receipt of your application. If you post your application and supporting documents, please allow up to 30 days to receive your concession card.

## 10. Will I need to pay the park entry fee if my application is pending approval or I don't have it on me when I enter the park?

Yes. You are only exempt from park entry fees when carrying your NPWS Concession Card. Please note: any incurred fees are not refundable.

## 11. Where do I collect my NSW NPWS Concession Card?

Your NPWS Concession Card will be posted to the address provided on your application. Please allow up to 30 days to receive your NPWS Annual Concession Card.

## 12. More Information

For more information contact us on 1300 072 757 (13000 PARKS) or email: [annual.passes@environment.nsw.gov.au](mailto:annual.passes@environment.nsw.gov.au)